

QUALITY POLICY

Innovating for our customers inspires us – uncompromising quality is our return

CUSTOMERS

Datwyler customers are the compass to align all our activities.
We strive to understand their requirements and translate these into products and solutions creating value to all stakeholders.

PEOPLE

We recognise that people at Datwyler make the difference.
We attract the best talents and encourage them to think and act like entrepreneurs. As leaders we give constantly feed-back and reward excellent results.
We make sure that people always act safely.

PROCESSES

Processes at Datwyler are LEAN.
We make sure that value flows smoothly to our customers.
We manage the Product Life Cycle in an anticipative way to match precisely customer requirements.
Sales, Marketing and Order Management as customer facing processes are executed with great service mentality.
Manufacturing and Supply Chain Management do quality first to underpin our outstanding Swissness Quality claim.

INNOVATION

Customers drive innovation at Datwyler. Our teams are open minded to embrace any influence from our business environment for new ideas.
Thus we generate market opportunities and develop new breakthrough technology. Datwyler is always looking for appropriate new business opportunity, such as developing Turn Key Solution business units and expanding to new territories.

SOCIETY

At Datwyler we care.
We are dedicated to all sites where we have our operations.
We respect our people and are a fair employer. Our integrity and strict compliance to the code of conduct of Datwyler is the basis for long-term success.
We minimize our impact to the environment. We engage in global organizations and commit ourselves to sustainability



Johannes Müller | CEO



Norbert Ludwig | Head of Management Systems